

5<sup>th</sup> November, 2007

Smile Dental Clinic,  
Sukhumvit 21 Road (Asoke )  
Bangkok  
Thailand.

Dear Staff,

We wish to pass on our sincere thanks for the recent treatment received by Mrs Christine and Mr Paul (as your gracious reception staff liked to call us).

We were in no way interested in the cosmetic angle of dentistry that Thailand is often promoted for. We were in search of a serious solution to serious problems arising from negligent dental work carried out in our country. We had advice and quotes from top Australian specialists which were simply astronomical and had decided that we have to lose our teeth. In our panic we read that Thailand was gaining an international reputation for quality and affordable dental treatment and decided that it was our last chance to save our teeth. However there were so many clinics there to choose from? We researched as much as we could and managed to speak to some previous patients who recommended the Smile Dental Clinic in Bangkok. We then used their website to follow through and found them to be extremely helpful in answering our questions, quoting prices, getting organised with accommodation, bookings etc.

My wife and I were overwhelmed by the experience and absolutely stoked with the outcome. We were exposed to dental practice, which equalled and even surpassed the best, which we had experienced in the west. When we started we had x-Rays and full assessments, which bore out exactly the very expensive advice we had in our own country. Then, between us over the next 17 days, we had one implant surgery, five root canals, twenty badly fitted crowns replaced and renewed plus a few fillings and a compulsory cleaning each. Of course this all amounted to a lot of time in the chair but everyone was so helpful and friendly that, despite that fact it was the dreaded dentists, we actually started almost looking forward to our appointments.

We are back home now and still shaking our heads with disbelief. Did this really happen? Of course a look into our mouths quickly confirms that it was real. We have our teeth, where prior to our visit the only affordable option was to have none. What's more we have been so professionally treated we feel comfortable that this will be the case for many years into the future. We wish to extend our special that to all who work in this wonderful place but especially to the unseen faces at the communication centre, the very charming **girls at reception**, the helpful **Tak** in administration and to Drs **Tritaphorn** (cleaning), Dr **Amnouy** (implant Surgery) Dr **Palawat** ( Mrs Christine, Prosthodontia crowns), Dr **Kobtong**, (Mr Paul, Endodontia root canals) Dr **Sunisa** ( Mr Paul Prosthodontia Crowns).

And our special award for the worlds most amazing dentist goes to Dr Sunisa Chungitruk. From the moment Mr Paul met her she put him at ease with her remarkable smile and quiet demeanour. She exhibited extraordinary skill, patience and empathy. Most of all this lady, unlike ant medical professional he had ever dealt with, made him feel utterly at ease in the countless hours he sat in her surgery.

2

In closing, next time we need dental work of consequence, we will not use anyone else. Hopefully of course that will never be required but we will deliberately organise any future overseas travel to allow us time to at least drop in for at least a check up. Brilliant affordable professionals and very nice people too.

Yours faithfully,  
Paul and Christine Hutchinson.  
8 Eureka Avenue,  
Kiama Downs NSW  
2533  
Australia.

*P.S. We give our permission for the Smile Dental Clinic to use this letter in whole or in part to promote their wonderful clinic. The writers of this letter are ex patients of the clinic and have responded entirely voluntarily. They have received no inducement whatsoever for these comments.*